** ![People sitting at a desk with computers

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**Park View Project (Digital Inclusion North Tyneside)**

**NTDF Centre, Earsdon Road, Shiremoor, Newcastle upon Tyne, NE27 0HJ**

**Charity number 1196503**

**Annual General Meeting 29th March 2024**

**Object[s]**

The objects of the CIO are:

To promote social inclusion for the public benefit by preventing people from becoming socially excluded, relieving the needs of those people who are socially excluded and assisting them to integrate into society but not exclusively, by improving their digital skills and in such other ways as the trustees consider appropriate. For the purpose of this clause ‘socially excluded’ means being excluded from society, or part of society, as a result of being a member of a socially and economically deprived community.

**Trustees:**

Ann Craven

Helen Dawson

Sue Adams

Martin Lee

Simon Schofield

Vicki Peacock (Chair)

**Bankers: Barclays Bank.**

**Aims of the organisation:**

1. Enable residents of North Tyneside to manage day-to day household tasks using digital media and internet products. (All makes and models including managing a variety of social media sites: Tumblr, Instagram, Twitter, Facebook, LinkedIn, Pinterest etc.,)

2. Enable beneficiaries to manage their own lives more easily and more effectively, and to pursue their own goals and aspirations via an online presence.

3. Enable users to identify with and support each other both online & offline via our website Forums and live chat.

4. Promote personal development by tackling isolation and increasing confidence, motivation, and self-esteem and skills via our online Community Reporter Learning Programme’.

6. Increase opportunities for volunteering via our Online Chums volunteering programme where volunteers mentor people with a variety of support needs.

7. Support for our volunteers and beneficiary’s by promoting personal development portfolios, which represent experience and competencies achieved throughout their time with the project.

8. Cyber awareness and anti-bullying strategies actively discussed in a social setting using Park View Projects e-platforms and how to support others who have experienced online abuse.

11. Access to many independent projects such as WW1 – The Bigger Picture and “Working with Older People and the Digital Divide, which all have a digital emphasis.

12. Have available a large IT suite with PC’s, loan library and access to Apple mac desktop computers support. There is separate support for those who only need to access PC for specific uses such as CV, benefit applications or applying for a job (All data secure and governed by 1998 Data Protection Act).

13. Access to online and offline digital learning tools, such as Learn My Way.

**Agenda:**

**1** **Present:** Vicki Peacock (Chair), Bob Dennis (Project Manager), Ann Craven, Martin Lee, Mrs Sue Adams, Simon Schofield, Helen Dawson, Robert Dixon, Sue Adams

**2** **Apologies**: There was no apologies. .

**3 Adoption of previous year’s AGM minutes**: All present agreed. Seconded by Ann Craven and Helen Dawson.

**4** **Introduction Vicki** **Peacock**

**5 Project Update** **Dr Bob Dennis**

**6 Accounts:** Please see separate entry**:**

**What areas of digital enablement do we look at: Vicki Peacock (Chair Park View Project) Vicki Peacock**

Digital inclusion is the equitable access and use of digital technologies by all members of society, regardless of race, ethnicity, gender, income, disability, or other factors. It is about ensuring that everyone has the skills, knowledge, and opportunities to use digital technologies to participate in society and the economy.

Digital inclusion is important because it can help people:

* Connect with others and stay informed about the world around them.
* Get access to education, healthcare, and other essential services.
* Find jobs and grow their businesses.
* Be more productive and efficient in their work.
* Take part in civic engagement and social activism.

There are many challenges to digital inclusion, including:

* The digital divide, which refers to the gap between those who have access to digital technologies and those who do not.
* The lack of digital skills and knowledge among some populations.
* The lack of affordable access to digital technologies and data.
* The lack of accessible digital technologies for people with disabilities.

There are many things that can be done to promote digital inclusion, including:

* Providing affordable access to digital technologies and data plans.
* Providing digital skills training and support.
* Making digital technologies more accessible to people with disabilities.
* Promoting the use of digital technologies by people from all backgrounds and abilities.
* Supporting digital inclusion initiatives at the local, state, and national levels.

**Opening Comments: Vicki Peacock (Chair Park View Project):**

This has been another year of being busy, keeping up with demand on many fronts. And with no small contribution by our precious Project Manager, Bob Dennis, who mucks in alongside everyone to ensure all remain supported and that they gain as much as possible from their involvement. I would also thank the dedication of our trustees for their unswerving commitment to keep this project on course, while ensuring all staff and volunteers are properly protected and have a say in all aspects of community development.

**Project updates:**  **Bob Dennis**

We are now registered as a Digital Accessible First Aid Centre on the Online Centres Network. This creates additional marketing opportunities that would have been expensive, and which is not necessarily covered by donations. To recap on our previous AGM meeting the aims are**:**

To enable people with disabilities, older and those digitally excluded to access assistive technology to get online.

‘Digital First Aid’ training delivered by disabled people for disabled people

Improve health, self-care, and choice for all disenfranchised on the digital periphery.

North Tyneside community will promote and enable positive health, wellbeing, and independence in North Tyneside through increased access to digital health technology.

We are incorporating the basics of AI as a learning tool for those with low digital skills in conjunction with Good Things Foundation hub support. We continue to address digital poverty having now secured a contract with Good Things Foundation, O2 and Vodaphone to supply sim cards to applicants who fit eligibility rules for up to 12 months.

**Update on Reboot Scheme:**

Our role in addressing affordability of digital items and connectivity has led us to testing the viability of addressing digital poverty through recycling digital items. However, we have had to put in place a working model that ensures that we only help those in need, control what types of item we can successfully recycleand how to minimise how not to become a dumping ground for phones/computers. So far we have completed reformatting, although phones are less likely to be made available – Please note we can only do work on Android phones not Apple.

**Donations 2023/24:**

**National Community Lottery £17,910.00 RW Mann Trust £1,200.00, and further training fees amounting to 1,000.**

**7 Any other business:** Martin Lee and Simon Schofield thanked all staff and volunteers for there support in ensuring that they were well equipped to peer support others with a Learning Disability.

Close of meeting 7.30 pm

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Signed: Mrs Vicki Peacock (Chair of the board of trustees).

A group of people in wheelchairs looking at a computer

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